



ABERDEEN RIDE LINE

RIDE LINE INFORMATION AND REQUIREMENTS

- All Ride Line passengers must first be registered prior to using Ride Line. Please provide the following information for all passengers, including those under the age of 5, as well as anyone accompanying or escorting the passenger:

First Name: _____

Last Name: _____

Address: _____

Phone: _____

Date of Birth: _____

Male or Female: _____

Ethnicity: _____

Special Needs: _____

- Ride Line operates from 7:00am – 7:00pm Monday – Friday. The last pickup of the day is 6:30pm. We do not schedule shopping trips until 9am when school is in session because priority is given to doctor appointments, providing work transportation, and school children, from 7:00am – 9:00am.
- Cost is \$2.00 per ride and children under the age of 5 ride for free. Bus passes are available for purchase from drivers or the Ride Line office located at 205 N 4th St, Aberdeen, SD 57401. 10 rides for \$20 or 20 rides for \$40.
- You must provide driver with exact change because drivers do not make change.
- You must schedule rides one day in advance and before 4:00pm. You can also schedule your return ride or call for a pickup at 605-626-3333. Rides cannot be changed on the day they are scheduled or after 4:00pm the day before. The locations and the times need to remain the same or the ride needs to be canceled or rescheduled for another day.
- Drivers will only wait 5 minutes at pick up and return.
- Rides need to be cancelled at least 1 hour before the scheduled pickup time. If the ride is not cancelled, a no show is reported and must be paid on the next scheduled ride. Numerous no shows could result in a suspension from Ride Line.
- If you are shopping, you can only bring on 5 bags and you must be able to control and carry all your purchases.

- Ride Line is a curb to curb service. If assistance is needed, we ask that you have an escort accompany you. We do have lifts available for those who cannot or feel uncomfortable entering the bus.
- Ride Line is also a Medicaid Transportation Provider in the Aberdeen area and also provides out of town Medicaid Transportation. Please call the office at least a week in advance to schedule out of town appointments. If going to Sioux Falls, we allow 4 hours travel time. Please try to schedule your appointments accordingly (10:00am – 2:00pm).